Terms and Conditions

What is included in your trip: All items notated in our trip itinerary located at www.EpicGroupVacations.com and emailed to you along with your deposit confirmation.

What is not included in your trip: Anything not specifically listed as included in the itinerary document found on our website at the time of booking, optional tips & gratuities to local tour guides & transportation providers, optional activities and/or trip add-ons, International Airfare from/to your home location, and meals not notated as included in the online itinerary.

Cancellations: All cancellations must be received in writing by Epic Vacations at Support@EpicGroupVacations.com. If you need to cancel, all airfare (if already purchased) is not refundable and subject to the airlines terms for rebooking or use of the travel credit for future flights. Any money you have paid to Epic Vacations in addition to the airfare will be refunded to you as follows (per person):

- Cancel within 1-Month of paying deposit = 100% refunded INCLUDING the initial $800 deposit.
- Cancel after 1-Month of paying deposit and up to 151 days before departure = 100% refunded minus $800 Deposit (not including airfare if already purchased).
- Cancel 150-121 days before departure = 75% refunded (not including airfare if already purchased).
- Cancel 120-91 days before departure = 50% refunded (not including airfare if already purchased).
- Cancel 90-61 days before departure = 25% refunded (not including airfare if already purchased).
- Cancel 60-0 days before departure = No Refund Offered.

You may also transfer 100% of what you have paid (minus airfare) to another person that wants to go on the trip up to 60 days prior to departure. Any cancellation closer than 60 days to departure is not refundable or eligible to be transferred. For those last-minute reasons, we refer you to your travel insurance if applicable.

Travel Protection: Epic Vacations recommends that you purchase a Travel Guard travel protection plan to help protect you and your trip investment. Travel Protection is NOT required when booking your trip, and Epic Vacations receives no financial benefit from your decision to purchase Travel Protection. Please note that certain inclusions are given when Travel Protection is purchased within a week of your trip deposit, so you should consider purchasing Travel Protection sooner rather than later. Consider travel protection for: Trip Cancellation, Trip Interruption, Emergency Medical Expenses, Emergency Evacuation/Repatriation of Remains, Trip Delay, Baggage & Personal Effects, Baggage Delay and more. For a summary of plan details, costs, benefits, coverages, limitations and exclusions, and plan enrollment, please refer to the Travel Guard website www.TravelGuard.com.

Payments: A payment schedule has been given to you with your confirmation. You are required to make all payments prior to, or on the due dates indicated. Any late payments are subject to a $20 administrative fee. Trips that are not paid for in full prior to 60 days before departure will be forfeited, and refunds will only be given per the above cancellation policy.

Terms And Conditions: Epic Vacations, LLC "Agent" gives notice that all services, reservations and arrangements for transportation, or cruise, or conveyance, or hotel or lodging, or meals or sightseeing services or any other activities made by Agent, are made by Agent as dual agent for the traveler, (Passenger) and for the air carriers, hotels, sightseeing companies, transportation companies, cruise lines and other companies (Suppliers) providing services for this program. As such, Agent shall not be liable for injury, damage, loss, accident, delay or irregularity which may be occasioned either by reasons of defect in any vehicle or mode of transportation, through the acts, defaults, financial difficulty or bankruptcy or omissions of the Supplier or person engaged in carrying out the arrangements of the trip or otherwise in connection therewith. Agent is not liable for delays and/or cancellations of services and resultant expenses or loss caused by acts of God, sickness, epidemic, public health emergency, pandemic, quarantine, weather, strikes, border closures, war (declared or undeclared), terrorism, social, civil, or labor unrest, local laws, mechanical or construction difficulties, abnormal conditions or other situations, actions, omissions or conditions outside Agent's control. Agent is not liable for loss of, or damage to baggage or personal possessions. Agent and Supplier reserve the right to alter or cancel the itinerary or substitute services as conditions require or for the safety of Passenger or to comply with local laws and mandates. Refunds (including the initial deposit) will not be given for any of the above mentioned reasons except for if falling within the timeline in the "Cancellations" section above. If a Force Majeure event occurs, Agent obligation to provide travel services is excused, and any non-refundable deposits paid remain strictly non-refundable. As a matter of privacy, we do not disclose addresses or other personal information about other travelers in the group. We do all in our power to assure seats for passengers traveling together on aircraft are assigned together, but because airline seating assignments for groups are controlled by the air carrier, we cannot guarantee specific seat assignments. Passengers must be in good health and able to care for their own needs. Please contact us regarding any health concerns you may have or if you need to bring any specialized medical equipment such as wheelchairs, oxygen tanks, etc. so that we can determine if transportation services, hotels, and other suppliers can accommodate your equipment. If it is determined that your equipment can be accommodated, you or your traveling companion are fully responsible for it and must be able to lift, fold, push, and handle the equipment. Tour directors on the trip cannot be of assistance with such needs. We reserve the right to remove passengers from the group at their own expense if the care of or actions of a passenger become detrimental to the functioning of the tour. Payment of deposit(s) shall be deemed consent to be bound by the terms and conditions of this agreement.

Epic Vacations, LLC
Tel: 801-631-9993
Website: www.EpicGroupVacations.com
Email: Support@EpicGroupVacations.com